

Miami-Dade Reentry Resource Guide 2008



Miami-Dade Reentry Task Force



"This project is supported by Grant #2006-PG-BX-0047 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, and the Office for Victims of Crime. Points of view or opinions in this document are those of the author and do not represent the official position or policies of the United States Department of Justice."



Cover Design
Eugenia Mercer

Project Coordinator
Dijon Surico

Design Committee



Jeanne Archer
Sherrri Donohue
Katherine Farese
Sandralee Grampp

Mari Lampman
Robin Lasar
Ty Stephens
Rosa Torrealba

Acknowledgements

The Commercial Art Technology students and alumni at Broward Correctional Institution, Fort Lauderdale, Florida were honored to participate in the creation of this resource guide. It gave us an opportunity to design a tangible product with the knowledge and skills we have acquired in the Commercial Art Technology program.

Collaborating with the various agencies and companies involved with this project was an invaluable learning experience. Designing the cover provided us with a source of spiritual, emotional and personal growth, in creating something to assist others like us, to become productive members of society as they reenter their communities.

Special thanks and gratitude to Ms. Liliane Rique of Greenfrog and Associates, Miami, Florida for her contribution, commitment and continuing support.
www.greenfrogassociates.com



The values, vision, and mission of the Miami-Dade Reentry Task Force are:

Values

Reconciliation	Justice	Support	Work Ethic	Sustainability
Honesty	Integrity	Honor	Accountability	Love
Collaboration	Fairness	Faith	Compassion	Service
Objectivity	Respect	Education	Responsibility	Equality
Commitment	Humility	Initiative	Empowerment	Empathy
Family	Community	Caring	Self Reliance	Forgiveness
Truth	Kindness	Diversity	Transparency	

Vision

"Miami-Dade County is a community where inmates and ex-offenders have an opportunity to receive comprehensive reentry services, demonstrate personal responsibility and be accepted in society."

Mission

"Provide comprehensive resources to inmates and ex-offenders through specialized services and community partnerships."

If you would like to participate in the Miami-Dade Reentry Task Force, be listed in the next edition of the Miami-Dade Reentry Resource Guide or have suggestions on how to improve the guide, please contact Wayne E. Rawlins, lead executive consultant for Project Safe Neighborhoods, at wayne@waynerawlins.com.

Miami-Dade Reentry Resource Guide Editor: Wayne E. Rawlins

Miami-Dade

2008 Reentry Resource Guide

The Miami-Dade Reentry Resource guide is a publication of the Miami-Dade Reentry Task Force, a Southern District of Florida Project Safe Neighborhoods initiative. Project Safe Neighborhoods is led by United States Attorney R. Alexander Acosta, Executive Assistant United States Attorney James Swain, and Law Enforcement and Community Coordinator James (J.D.) Smith.

Special appreciation is extended to Switchboard Miami, Marcia Frazier, Terica Strong, Transition Inc., Florida Department of Corrections (especially Regional Director Marta Villacorta, Warden Jennifer Folsom, Assistant Warden Norman Jenkins, Instructor William Amos, Liliane Rique and the inmates in the Commercial Art Technology Program at the Broward Correctional Institution), Wilfredo Seda, The Miami Coalition for a Safe and Drug-Free Community, Miami/Miami-Dade Weed & Seed and the members of the Miami-Dade Reentry Task Force for their contributions to the development of this publication.

This guide is a tool for professionals working with inmates, formerly incarcerated people, and their families in support of successful reentry and enhanced public safety.

PREPARING FOR YOUR RELEASE

While you are in prison...

- ✓ Develop your personal strategic plan.
- ✓ Participate in education programs - Get your GED.
- ✓ Address personal issues through treatment for addictions and mental health counseling.
- ✓ Modify (change) your child support order if needed.
- ✓ Work toward finding a positive place to live when released.
- ✓ Apply for government benefits as soon as you can.
- ✓ Keep in touch with family members.
- ✓ See if family members can send you clothing for your release (check with your institution).
- ✓ Get a Social Security card and birth certificate.
- ✓ Develop a résumé – seek assistance if necessary.
- ✓ Practice completing applications and job interviewing.
- ✓ Work with your case manager to prepare for release.

FIRST STEPS AFTER RELEASE

When you are released, take it one day at a time...

- ✓ Contact a reentry program and/or an employment program and make reason for contact clear and precise.
- ✓ Show respect and appreciation to all persons contacted for resources.
- ✓ Follow through with directions and advice given.
- ✓ Stay in a positive living situation.
- ✓ Get proper clothing and food.
- ✓ Find your way around — know the bus system.
- ✓ Get a birth certificate if you don't have one.
- ✓ Get a photo ID/driver's license.
- ✓ Get your Social Security card if you don't have it.
- ✓ Sign up for government benefits.
- ✓ Keep in touch with and report to your parole officer as required.
- ✓ Take care of health and dental needs.
- ✓ Take care of mental health needs.
- ✓ Get help for alcohol or other drug abuse.
- ✓ Make arrangements for child support.
- ✓ Take care of childcare or parenting needs.
- ✓ Get more training or education.
- ✓ Clean up your record and get legal help if needed.
- ✓ Clean up your credit and spend money wisely.

Florida/Miami-Dade County Hotlines

Abuse Registry Florida Department of Children and Families	800-962-2873
AIDS/HIV (State of Florida HIV/AIDS related information and referrals)	800-FLA-AIDS (800-352-2437) Hotline hours: Monday through Friday, 9:00 am till 5:00 pm
Broward County Re-Entry Coalition	954-535-2390 ext. 354
Crimes Compensation	800-226-6667
Catholic Charities	866-758-0025
Crisis Counseling/Suicide	The HELpline 211 or 305-358-HELP (4357) 305-358-2477 TDD/TTY Teen Talk Line 305-377-TALK (8255) Children & Youth Behavioral Hotline 305-358-HELP (4357)
Community Jail Linkage Coalition, Inc.	866-573-8311
Florida Department of Children & Families	800-955-8770 (Voice) 877-955-8773 (Spanish) 877-955-8707 (French Creole 8 a.m. – 2 a.m. daily)
Florida Bar Lawyer Referral Service	800- 342-8060
Florida Coalition Against Domestic Violence	800-500-1119
Florida Council Against Sexual Violence	888-956-7273
Hunger	800-239-FOOD
Jackson Memorial Hospital (Health/Medical Services)	305-585- 6000
Homeless Hotline (Miami-Dade)	877-994-4357
Information & Referral/Miami-Dade Community Resource Directory	211 (24 Hours a day/7 days a week)

Florida/Miami-Dade County Hotlines (cont.)

Miami-Dade Government Information Center (for non-emergency government services)	311 (7 days a week: Monday through Friday, from 6 a.m. until 10 p.m. and on Saturday and Sunday from 8 a.m. until 8 p.m.)
Poison Control	800-282-3171
THE RX OUTREACH (Prescription Assistance)	800-769-3880 www.rxassist.org / www.rxhope.org
Florida Legal Services Prescription Drug Helpline	800-436-6001
Seal and Expunge Helpline: The Public Defender's Office is appointed to represent indigent defendants in criminal, juvenile and mental health matters in state courts. While its primary responsibility is to indigent clients facing the loss of their liberty, the office assists ex-offenders through Redemption Project workshops to seal and expunge criminal records, referrals for rights restoration and job placement.	305-545-1616
Social Security	800-772-1213
Substance Abuse	800-662-4357
SSI (Supplemental Security Insurance)	800-772-1213
Veterans Administration Hospital	305-324-4455
Florida Department Of Veteran's Affairs	305-575-7000 Ext. 4287 and Ext. 3141
Vital Statistics/Birth Certificates	877-550-7330

Legal Assistance

DEPARTMENT/OFFICE	HOURS / ADDRESS/ TELEPHONE/E-MAIL
Miami-Dade Public Defender's Office Executive Office Support Services Office-wide Training Personnel Division Appellate Division Felony Division Capital Litigation Unit Indefinite Civil Commitment Unit	M-F, 9a-5p 1320 NW 14th St., Miami 33125 305-545-1600
Juvenile Justice Center Juvenile Division Disposition Services Unit	M-F, 9a-5p 3300 NW 27th Ave 1st and 2nd floors, Miami 33142 305-638-6241
Jackson Medical Towers County Court Division Civil Mental Health Unit Early Representation Unit	M-F, 9a-5p 1500 NW 12th Ave, 9th Floor, Miami 33136 305-545-3348
Lawson E. Thomas Court Center Domestic Representation Unit	M-F, 9a-5p 175 NW First Ave., Suite #2400, Miami, 33128 305-349-5780
Legal Services of Greater Miami (Miami-Dade & Monroe Counties) Main Office South Dade Regional Office	M-F, 9a-5p Intake Hours - M-Thurs., 8:30 a-3p 3000 Biscayne Blvd., Suite 500, Miami 33137 305-576-0080 • TDD 305-573-1578 M-F, 9a-5p Intake Hours - M-Thurs., 9:15a-1130a/1:15p-4:00p 10720 Caribbean Blvd., Suite 400, Miami 33189 305-232-9680 • TDD (786)242-0207

Legal Assistance (cont.)

DEPARTMENT/OFFICE	HOURS / ADDRESS/ TELEPHONE/E-MAIL
<p>Independent Review Panel Conflict resolution training and external community fact-finding and dispute resolution services.</p> <p>The IRP is also an agency that addresses serious complaints about Miami-Dade Police or other County employees or departments.</p>	<p>Phone in or email request for training 140 W. Flagler St., Suite 110, Miami 33130 Phone: 305-375-4880 Fax: 305-375-4879 E-mail: irp@miamidade.gov www.miamidade.gov/irp</p>
<p>American Civil Liberties Union of Florida</p>	<p>Intake Department -Write or call only 4500 Biscayne Blvd., Suite 340 Miami, FL 33137 305-363-2700</p>

HOUSING Emergency Shelters

Please Note – The Homeless Trust also provides transitional housing, permanent housing, and a range of services. Call the Emergency Shelter Hotline-1-877-944-HELP/1-877-944-CARE. In addition, the website www.Floridahousingsearch.org provides real time information throughout Florida on property vacancies, features and amenities, rents and deposits and detailed information on the number of bedrooms and bathrooms. The locator also allows users to map the location of the property.

NAME	ADDRESS/TELEPHONE
American Red Cross	335 SW 27th Ave, 33135 • 305-644-1200
Camillus House	726 NE 1st Ave., 33132 • 305-374-1065
CPHI – Homeless Assist Center	1550 N. Miami Ave, 33136 • 305-329-3000
CPHI – HAC2	28205 SW 125 Ave, 33032 • 305-416-7100
Douglas Gardens CMHC	701 Lincoln Road, 33139 • 305-531-5341
Fellowship House/Safe Haven	27255 SW 144 Ave, 33170 • 305-667-1036
Beckham Hall	2735 NW 10th Ave, 33127 • 305-638-6868
Better Way of Miami	800 NW 28th St, 33127 • 305-634-3409
Miami Bridge	2810 NW S. River Drive, 33142 • 305-635-8953
Miami City Mission	1112 N. Miami Ave, 33136 • 305-576-3725
Miami Rescue Mission	2020 NW 1st Ave., 33127 • 305-571-2211
NW Dade “KIVA” Safe Haven	1339 SE 9th Ave, Hialeah, 33010 • 305-884-1382
Safespace – North (Domestic Violence - Women Only)	North Miami • 305-758-2546
Safespace – South (Domestic Violence - Women Only)	South Dade • 305-247-4249
Salvation Army	1907 NW 38th St, 33142 • 305-637-6720

EDUCATION

Miami-Dade County Public Schools – Vocational Centers/Adult Education

NAME	ADDRESS/TELEPHONE
American Senior High Adult Ed	18350 NW 67 Ave, Hialeah 33015 305-557-3770
Coral Gables Adult Ed	450 Bird Road, Coral Gables 33146 305-443-4871
Dorsey Educational Center	7100 NW 17 Ave, Miami 33147 305-693-2490
English Center	3501 SW 28 St, Miami 33133 305-445-7731
George T. Baker Aviation	3275 NW 42 Ave, Miami Springs 33142 305-871-3143
Hialeah High Adult Ed	251 East 47 St, Hialeah 33013 305-822-1500
Hialeah Miami Lakes Adult Ed	7977 West 12 Ave, Hialeah 33014 305-823-1330
Lindsey Hopkins Technical	750 NW 20 St, Miami 33127 305-324-6070
Miami Beach Adult Ed	1424 Drexel Ave, Miami Beach 33139 305-531-0451
Miami Coral Park Adult Ed	8865 SW 16 St, Miami 33165 305-226-6565
Miami Jackson Adult Ed	1751 NW 36 St, Miami 33142 305-634-2621
Miami Lakes Educational Center	5780 NW 158 St, Lakes 33014 305-557-1100
Miami Palmetto Adult Ed	7460 SW 118 St , 33156 305-235-1360

EDUCATION (cont.)

NAME	ADDRESS/TELEPHONE
Miami Senior Adult Ed	2450 SW First St, 33135 305-649-9800
Miami Springs Adult Ed	751 Dove Ave, Springs 33166 305-885-3585
Miami Sunset Adult Ed	13125 SW 72 St , 33183 305-385-4255
North Miami Adult Ed	800 NE 137 St, North Miami 33161 305-891-6590
Robert Morgan Educational Center	18180 SW 122nd Ave, 33177 305-253-9920
South Dade Adult Education	109 NE 8 St, Homestead 33030 305-248-5723
South Dade Skill Center	28300 SW 152 Ave, Homestead 33033 305-247-7839
Southwest Adult Ed	8855 SW 50 Terrace, Miami 33155 305-274-0181
Virtual Adult Registration Ctr	1444 Biscayne Blvd , 33132 305-371-3208
William H. Turner Tech Adult Ed	10151 NW 19 Ave, 33147 305-691-8324

Miami Dade College

NAME	ADDRESS/TELEPHONE/EMAIL
North Campus – ESOL, GED & Family Literacy	11380 NW 27th Ave, 33167 305-237-1504 www.mdc.edu/ce/north
Wolfson Campus – ESOL & GED	300 NE 2nd Ave, Miami 33132 305-237-7369
InterAmerican Campus – ESOL, GED & Family Literacy	627 SW 27th Ave, Miami 33135 305-237-6273
Kendall Campus – ESOL & GED	11011 SW 104th St, Miami 33176 305-237-2162 • GED 305-237-0555 www.mdc.edu/kendall
Homestead Campus – ESOL, GED & Family Literacy	500 College Terrace, Homestead 33030 305-237-5124

EMPLOYMENT ASSISTANCE South Florida Workforce Centers

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
✓ Transition, Inc. Center Director: Virama Oller	1550 NW 3rd Ave, Building C, Miami 33136 Tel: 305-571-2001 • TTY: 305-571-4100
Carol City Career Center Operated by: Arbor E & T, LLC Center Director: Maria Morales	4690 NW 183 St, Miami 33055 Tel: 305-620-8012 • Fax: 305-623-3521 TTY: 305-623-3501
✓ North Miami Beach Career Center Operated by: SER Jobs for Progress Center Director: Miriam Zeno	633 NE 167 St, Suite 200 N. Miami Bch 33162 Tel: 305-654-7175 • Fax: 305-654-7188 TTY: 305-650-2329
Hialeah Gardens Career Center Operated by: Arbor E & T, LLC Acting Center Director: Jorge Battle	2750 W 68 St, Suite 232, Hialeah 33016 Tel: 305-826-4011 • Fax: 305-826-8022 TTY: 305-364-3182

✓ Ex-Offender Hubs & Service Locations

EMPLOYMENT ASSISTANCE (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
Northside Career Center Operated by: Jobs for Miami Center Director: Delphine Brown	7900 NW 27 Ave, Miami 33147 Tel: 305-693-2060 • Fax: 305-693-2071 TTY: 305-693-2079
Hialeah Downtown Career Center Operated by: Hialeah Adult & Youth Employment Services Center Director: Delia Milian	240 E 1 Ave, Suite 208, Hialeah 33010 Tel: 305-883-6925 • Fax: 305-883-6910 TTY: 305-805-5191
Miami Downtown Career Center Operated by: Youth Co-Op Center Director: William Brinson	3050 Biscayne Blvd, Fourth Floor, Miami 33137 Tel: 305-573-7301 • Fax: 305-571-2119 TTY: 305-571-4306
Miami Beach Career Center Operated by: UNIDAD of Miami Beach Center Director: Mirizza Menendez	833 6th Street, 2nd Floor, Miami Beach 33139 Tel: 305-532-5350 • Fax: 305-535-5462 TTY: 305-535-5406
West Dade Career Center Operated by: Youth Co-Op Center Director: Carl Alexis	2700 SW 97 Ave, Miami 33165 Tel: 305-228-2300 • Fax: 305-228-2321 TTY: 305-220-7505
Little Havana Career Center Operated by: Youth Co-Op, Inc. Center Director: Teresa Cruz	701 SW 27 Ave, Miami 33135 Tel: 305-643-3300 • Fax: 305-643-7240 TTY: 305-643-7231
✓ Perrine Career Center Operated by: Youth Co-Op Center Director: Robert Cambronne	9555 SW 175 Terrace, Miami 33157 Tel: 305-252-4440 • Fax: 305-278-1066 TTY: 305-234-2232
Homestead Career Center Operated by: Arbor E & T, LLC Center Director: Liliam Ventura	140 NE 8 St, Homestead 33030 Tel: 305-242-5373 • Fax: 305-242-2438 TTY: 305-242-2548
Youth Co-Op Opa Locka Employment Assistance Center Center Director: Sylvia Daughtrey	780 Fishermen St, Opa Locka 33054 Tel: 305-687-2886 • Fax: 305-687-6511
✓ Richard E. Gerstein Justice Building	1351 NW 12th St, Miami 33125 Tel: 305-560-2762

✓ Ex-Offender Hubs & Service Locations

Other Services

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
✓ OIC of Broward County BOOSTER-Project Second Chance Case management, mentoring, job training and placement, job retention, life skills, employment skills, and computer software skills training.	2800 W. Oakland Park Blvd, #300 Ft. Lauderdale 33311 Tel: 954-535-2100 ext. 212 Fax: 954-535-2131 www.oicofbrowardcounty.org
✓ Broward Sheriff's Office Department of Community Control Day Reporting and Re-Entry Division Employment Services Support	4200 NW 16th St, Suite 101, Lauderhill 33313 Tel: 954-535-2390 ext. 354 Fax: 954-535-2355 E-mail: Thomas_Lanahan@Sheriff.org www.sheriff.org
Lightbourne & Co. w/ D.A.D.A, Inc. Urban/Inner-City Fatherhood Consultant	2002 NW 51 St, Miami 33142 Tel: 786-285-3003 E-mail: dadainc1@yahoo.com
Suited For Success (Job Readiness & Clothing)	2650 SW 27th Ave, Suite 302A, Miami 33133 Tel: 305- 444-1944 ext. 306 (Call for an appointment) sonia@suitedforsuccess.org
Bureau of Vocational Rehabilitation (Re-employment services for workers injured on the job)	401 NW 2nd Avenue, Suite S321, Miami 33128 Tel: 305-377-5379 (Call for an appointment)

✓ Ex-Offender Hubs & Service Locations

HEALTH CARE

Jackson Health System (Health/Medical Services) – At Jackson Health System, patients classified at 100 percent or below the most current Federal Poverty Guidelines are not required to pay an encounter fee for visits to our network of outpatient clinics or receive a bill for inpatient services.	Jackson Memorial Hospital Ambulatory Care Center 1611 NW 12th Ave., Miami, FL 33136 To make an appointment at any of the Jackson Health System Primary Care Centers or Ambulatory Care Center (ACC), please call the Patient Scheduling Center at 305-585-6000.
Florida Department of Corrections Release Linkage Coordinator Program Care Resource Inc.	3510 Biscayne Blvd., Miami 305-763-9546
Community Health Centers – Some of these providers may also offer dental, mental health and/or substance abuse services, please call for eligibility requirements. For additional service providers call 211, The Miami – Dade Community Resource Directory.	
NAME	ADDRESS/TELEPHONE
Borinquen Health Care Center, Inc.	3601 N. Federal Hwy., Miami, FL 33137 305-576-6611
Camillus Health Concern, Inc. Health Care for Homeless	336 NW 5th St., Miami, FL 33128 305-577-4840 ext. 106
Citrus Health Network, Inc	4125 West 20 Ave., Hialeah, FL 33012 305-825-0300 • Fax: 305-825-1645
Community Health of South Dade, Inc. Doris Ison South Dade Health Center	10300 S.W. 216th St., Miami, FL 33190 305-242-6069
Community Health of South Dade, Inc. Everglades Health Center	19300 S.W. 376th St., Florida City, FL 33030 305-246-4607
Community Health of South Dade, Inc. Martin Luther King Jr. Clinica Campesina	810 W. Mowry St., Homestead, FL 33030 305-248-4334
Community Health of South Dade, Inc. Naranja Health Center	13805 SW 264th St., Naranja, FL Miami 33032 305-258-6813

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
Community Health of South Dade, Inc. South Dade Health Center	13600 SW 312th St., Homestead, FL 33033 305-242-6069
Community Health of South Dade, Inc. West Perrine Health Center	18255 Homestead Ave., Perrine, FL 33157 305-238-2438
Dr. Rafael A. Peñalver Clinic	971 NW 2nd St., Miami, FL 33128 305-545-5180, ext. 184/185
Economic Opportunity Family Health Center Flamingo Medical Center	901 East 10th Ave., Bay 39, Hialeah, FL 33010 305-887-0004
Economic Opportunity Family Health Center James E. Scott Center	7200 NW 22nd Ave., Miami, FL 33142 305-835-8122
Economic Opportunity Family Health Center Jesse Trice Center for Community Health	5361 NE 22nd Ave., Miami, FL 33142 305-637-6400
Economic Opportunity Family Health Center Norland Family Health Center	18360 NW 7th Ave, Miami Gardens 33169 305-694-6270
Economic Opportunity Family Health Center North Center	1220 NW 95th St, Miami 33147 305-694-6900
Families R Us Care Center	11865 S.W. 26th St. Unit G10 Las Americas V Central Plaza, Miami 33175 305-559-8333
Helen B. Bentley Family Health Center	3090 SW 37th Ave, Coconut Grove 33133 305-447-4950
Juanita Mann Health Center	7900 NW 27th Ave, Miami 33147 305-694-2900
Liberty City Health Services Center	1320 NW 62nd St, Miami 33147 305-835-2200

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
Jackson CareAVan/Hialeah Every Thursday and Friday	Milander Park Auditorium 4800 Palm Ave, Hialeah 33012 305-585-7040
Jackson CareAVan/Sweetwater Every Monday and Tuesday	Ronselli Park 250 SW 114 Ave, Sweetwater 33174 305-585-7040
Jefferson Reaves Sr. Health Center	1009 NW 5th Ave, Miami 33136 305-577-0093
Miami Beach Community Health Center	Beverly Press Building 1221 71 St, Miami Beach 33141 305-538-8835
Miami Beach Community Health Center	Stanley C. Myers Building 710 Alton Road, Miami Beach 33139 305-538-8835
New Horizons Community Mental Health Center	7505 NE 2nd Ave, Miami 33138 305-759-5262
North Dade Health Center	16555 NW 25th Ave, Opa Locka 33054 305-620-3710
North Miami Health Center	14101 NW 8th Ave, Miami 33168 305-953-3161
Prevention, Education & Treatment (PET) Center – Specialized Adult Primary Care for HIV Spectrum Disease	615 Collins Ave, Miami Beach 33139 305-535-5540
Rosie Lee Wesley	6601 SW 62nd Ave, South Miami 33143 305-669-6909
North Miami Facility Center	12340 NE 6th Ct, North Miami 33161 305-953-8647

HEALTH CARE (cont.)

HIV/AIDS Service Providers Funded By Ryan White Title A – Services include prescription drugs, substance abuse/counseling-residential, substance abuse counseling outpatient, medical case management, outpatient medical care/dental care, transportation voucher, ADAP enrollment, HIV testing, mental health therapy/counseling, psychosocial support, food, medical advocacy, work rehabilitation, job search, home delivered meals, and legal assistance. The following providers offer one or more of the above mentioned services.

NAME	ADDRESS/TELEPHONE
AIDS Healthcare Foundation	375 NE 5th St., Suite 3, Miami 33137 305-758-1984
Better Way of Miami	800 NW 28th St, Miami 33127 305-634-3409
Borinquen Health Care Center	3601 Federal Hwy, Miami 33137 305-576-6611
Care Resource	3510 Biscayne Blvd, 3rd Floor, Miami 33137 305-576-1234
Center for Haitian Studies	8260 NE 2nd Ave, Miami 33138 305-757-9555
The Center for Positive Connections	3841 NE 2nd Ave., Suite 203, Miami 33138 305-891-2066
Citrus Health Network	4175 West 20th Ave, Hialeah 33012 305-424-3120
Community Case Management	99 NW 183rd St, Suite 118, Miami 33169 305-653-4030
Community Health of South Florida	10300 SW 216th St, Miami 33190 305-253-5100
Concerned Citizens of Liberty City	5561 NW 7th Ct, Miami 33127 305-758-2292

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
Economic Opportunity Family Health Center	5361 NW 22nd Ave, Miami 33142 305-694-6268
Empower U	8309 NW 22nd Ave, Miami 33147 786-318-2337
Food for Life Network	3510 Biscayne Blvd, Suite 209, Miami 33137 305-576-1234
Helen B. Bentley Family Health Center	3090 SW 37th Ave., Miami 33133 305-447-4950
Legal Services of Greater Miami	3000 Biscayne Blvd, Miami 33137 305-576-0080
Mercy Hospital, Special Immunology Services	3663 South Miami Ave Main Hospital Bldg., Miami 33133 305-285-2994
Miami Beach Community Health Center	710 Alton Road, Miami Beach 33139 305-538-8835
Minorities Overcoming the Virus Through Education Responsibility and Spirituality (M.O.V.E.R.S.)	7112 NW 7th Ave, Miami 33127 305-754-2268
PHT/Dr. Rafael A. Peñalver Clinic	971 NW 2nd St, Miami 33128 305-545-5180
PHT/Liberty City Health Services Center	1350 NW 62nd St, Miami 33147 305-835-2200
PHT/North Dade Health Center	16555 NW 25th Ave, Miami 33054 786-466-1758
PHT/Prevention, Education & Treatment Center (P.E.T. Center)	615 Collins Ave, Miami Beach 33139 305-535-5540

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
PHT/South Florida AIDS Network (SFAN) Ambulatory Care Center	ACC East 1st Floor Administrator 1611 NW 12th Ave, Miami 33136 305-585-5241
University of Miami Comprehensive AIDS Program	1800 NW 10th Ave, Suite 2016, Miami 33136 305-243-6535
The Village South	3080 Biscayne Blvd, Miami 33137 305-573-3784

ALCOHOL AND OTHER DRUG ABUSE TREATMENT

If you need help for an alcohol or other drug related problem and do not have insurance or the ability to pay, the phone number listed below can direct you to places that may help. Whether you are in need of an assessment, sober housing, a support group like Alcoholics Anonymous, or a treatment program, there is hope!

Dial 211 – Miami-Dade Community Resource Directory (Operates 24 hours)

To help you understand your options, the following information may be helpful for you or someone you know:

- Agencies that offer treatment provide an **assessment** as a first step. An assessment involves collecting information from you to help determine if treatment is needed and if so, what type.
- **Detox** helps remove your body's physical need for alcohol or specific other drugs. This is only needed and available in certain cases. Services are generally offered over a 3 to 7 day period.
- **Inpatient or residential treatment** programs require that you stay at the treatment center while you are involved in the program. Stays can last 30 days or longer.
- **Day treatment** programs do not require you to live at the treatment center, but they have a schedule that is similar to an inpatient or residential treatment program. You generally have to attend the program every weekday for a full day.

ALCOHOL AND OTHER DRUG ABUSE TREATMENT (cont.)

- **Outpatient treatment** programs do not require you to live at the treatment center and do not require as much time as day treatment. Services can range from a few hours per week to 3 hours per day, 3 days a week, for several weeks.
- Counseling is generally offered on a one-to-one basis. Counseling services usually have a specific focus and sessions are scheduled at mutually convenient times.
- Relapse prevention programs offer structured support (generally 1-2 hours per week) for people who have completed treatment and want additional help to maintain an alcohol and drug free lifestyle.

FAITH-BASED ORGANIZATIONS

NAME/SERVICE	TELEPHONE/WEBSITE
American Muslim Association of North America (AMANA) – Counseling, housing assistance, food bank and support services	305-898-9314 www.al-amana.org
Compassion in Action Outpatient recovery program for persons (and their families with substance abuse and gambling disorder)	786-942-9836 E-mail: ciaministries@bellsouth.net
Hosanna Community Foundation Academic and employment skills development, counseling and substance abuse support groups.	305-637-4404 www.hosannacommunitybc.org
Prison Fellowship Ministries Faith-based support services	954-315-2213 www.pfm.org
Riverside House Pastoral care counseling, community referrals to call-ins, and group counseling.	305-326-9799 www.riversidehouse.org

FINANCES

NAME/SERVICE	TELEPHONE/WEBSITE
Prosperity Campaign Free Tax Preparation	305-573-5001, Ext. 17 www.prosperitycampaign.org
Consumer Credit Counseling Services Provides budget counseling, debt management help and housing counseling in English, Spanish and Creole	800-355-2227 www.cccservices.com
Cuban American National Council Provides educational programs to help consumers obtain the knowledge and skills necessary to manage their money, and to improve their credit.	305-642-3484 www.cnc.org
Get Checking Ensures that consumers receive financial education. Graduates can open a bank account at a participating financial institution.	800-355-2227, Ext. 807 www.getchecking.org
Holistic Systems Grant writing, research, establishing strategic partnerships, and developmental coaching.	786-285-8104
Jump\$Tart Coalition For Personal Financial Literacy, Florida Chapter Promotes and provides financial literacy to young adults and not-so young adults.	407-628-8073 www.fljumpstart.org

EMERGENCY SERVICES

(Food, Clothing, etc.) – Many emergency services providers require a referral from 211 Switchboard of Miami or from Miami-Dade County Neighborhood Centers

Miami-Dade County Neighborhood Centers-

AREA	ADDRESS/TELEPHONE
Allapattah Neighborhood Center	1897 NW 20 Street, Miami, FL 33142 305-438-4161
Service Areas (by Zip Codes):	33142, 33122, 33126, 33172, 33178, 33182, and 33192
Culmer Neighborhood Center	1600 NW 3 Avenue, Miami, FL 33136 305-579-2820
Service Areas (by Zip Codes):	33125, 33128, 33131, 33132, 33136, 33139, 33140, and 33109
Wynwood Neighborhood Center	2902 NW 2nd Avenue, Miami, FL 33127 305-547-7661
Service Areas (by Zip Codes):	33127 and 33137
Joseph Caleb Community Center	5400 NW 22 Avenue, 3rd Floor, Miami, FL 33142 305-636-2200
Service Areas (by Zip Codes):	33142 (boundaries North of 62nd Street, South 112 Expressway, East 12th Avenue, West 38th Avenue) and 33147
Edison/Little River Neighborhood Center	150 NW 79 St, Miami 33150 305-758-9662
Service Areas (by Zip Codes):	33138, 33141, 33150, 33154, 33155, 33161, 33167, 33168, and 33181

EMERGENCY SERVICES (cont.)

AREA	ADDRESS/TELEPHONE
Opa-locka Neighborhood Center	16405 NW 25 Ave, Miami 33054 305-623-6500
Service Areas (by Zip Codes):	33014, 33015, 330154, 33055, 33056, 33160, 33162, 33169, 33179, and 33180
Blanche Morton/Hialeah Neighborhood Center	300 E. First Avenue, Hialeah 33010 305-884-4801
Service Areas (by Zip Codes):	33010, 33012, 33013, 33016, and 33166
Frankie Shannon Rolle Neighborhood Center	3750 South Dixie Highway, Miami 33133 305-446-3311
Service Areas (by Zip Codes):	33129, 33130, 33133, 33134, 33135, 33143, 33144, 33145, 33146, 33149, 33155, 33174, 33184, and 33194
Richmond Heights Resources Center	11225 SW 152 Street, Miami 33157 305-234-4927
Service Areas (by Zip Codes):	33156, 33157, 33158, 33176, 33177, 33186, and 33189
Naranja Neighborhood Center	13955 SW 264 Street, Miami 33032 305-258-5471
Service Areas (by Zip Codes):	33031, 33032, 33165, 33170, 33173, 33175, 33183, 33185, 33187, 33189, 33190, 33193, and 33196
Florida City/Homestead Neighborhood Center	1600 NW 6 Court, Florida City 33034 305-247-2068
Service Areas (by Zip Codes):	33030, 33033, 33034, and 33035

